



Good Governance Institute Academy

The Good Governance Institute's Academy can manage your training needs so you don't have to.

We run at-scale, personalised training over virtual platforms to enable your colleagues to keep completely up-to-date with all key requirements, aligned with your needs, priorities and policies.

GGI Academy highlights

- Bespoke training for NHS organisations, tailored to your Trust policies and needs
- Easy to access virtual sessions between 30-90 minutes long
- Training styles using different mediums including video, presentation, discussion and tests
- Training for as many members of staff as you'd like
- Certification on completion on training

Training focus areas

We can provide training on any core governance subject. Our training packages can include:

Risk management

Risk management is an effective system of control that is key to any successful organisation. Our training will provide a common understanding of risk management basic principles and offer practical help in undertaking risk assessments and the management of risks.

Incident reporting and learning

Learning from mistakes serves like a vital organ to reflective and learning organisations. Our training reinforces the principle that incident reporting and thorough, open investigations help any organisation learn from its mistakes and improve the safety of its patients and clients.

Duty of candour

Duty of candour is a legal, personal, contractual responsibility of everyone who works in the NHS. We can walk through both the legal and practical implications of Regulation 20 of the Health and Social Care Act. This will particularly cover how to be appropriately open and transparent after an incident has occurred. This session can be tailored to your organisation's implementation of duty of candour, including the use of roleplay exercises.

Key governance skills – how to write for your board

A seminar on what makes governance effective through the medium of board papers. This session can be extended and tailored to your organisation's needs by either discussing current papers, considering how to tackle a burning issue or using exercises to put into practice lessons learnt during the session.

Key governance skills – minute taking

An introduction to the art of taking good minutes and why minutes are important. A considerable part of this seminar is devoted to listening skills and how to develop them, including some exercises and practice. The session also covers the basics of good practice, tips and tactics. It can be extended to offer a critique of participants' minutes – or this can be offered as a subsequent add-on.

Our offer

How the training will be developed. Our training embodies evidence of what is known to work well, drawing on international benchmarking and knowledge of leadership, governance, quality management and risk management. We also draw on our own extensive work with boards and complex systems over the last decade, and intelligence gained from our own sector-specific networks of board members and influencers.

What you will get. A bespoke training package, developed in alignment with your trust needs, priorities and policies. Training sessions are virtual and supporting materials will be bespoke to the trust. They will typically include a short video, PowerPoint presentation, supporting notes and resources. Each session will have its own self-evaluation 'test'. With this methodology, we believe that not only will staff undertake the training, but they are also much more likely to be able to remember it to take it forward into practice.

Who will carry out the training? Our learning activities are led by highly experienced directors and peers with active, professional connections to current policy and practice, as well as deep insight into the history of how systems work and how individual and collective contributions can best achieve complex outcomes.

Why GGI? With our proven track record of supporting a range of organisations to improve processes from ward to board, GGI is the perfect partner to deliver meaningful and outcome-based training. GGI is uniquely placed, through its national work with NHS organisations of all sizes to deliver high-impact, value-for-money development for your staff.

If you are interested in learning more about GGI Academy and bespoke solutions to your training needs, please call us on 07732 681120 or email academy@good-governance.org.uk.