

# GGI advisory service

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We're offering our advisory service free of charge to all public and third sector boards until the end of September 2020.

The disruption caused by COVID-19 leaves many boards facing a range of practical, governance, ethical and strategic issues. Good governance matters more than ever in these unprecedented times.

The pandemic has forced all organisations to adopt new approaches. The need for strong, reliable counsel on matters of potentially far-reaching significance is more important than ever.

To help boards rise to this extraordinary challenge, our advisory service offers expert and impartial advice, informed by best practice and provided by members of our experienced senior team.

## **What's included – and what isn't**

Under this offer, we will provide free advice on any governance-related matter you face. This may or may not be related to COVID-19.

The service includes providing one-to-one support via a phone call or virtual meeting for a maximum of two hours with one of our experts.

The advisory service is designed to provide high-level guidance and as such any review of documentation is not included in the free service. However, if needed we are able to provide advice on drafting complex and important briefings for the board or chair on all governance matters, whether or not they are directly related to COVID-19.

Please visit our website for a full rundown of the professional services we offer:  
<https://www.good-governance.org.uk/category/review/>

## **Process and boundaries**

Your call or email will be logged and you will receive an acknowledgement within 24 hours wherever possible. Your query will be forwarded to one of our subject matter experts and you will receive a detailed response.

This response may be in the form of a phone call or virtual meeting, a detailed email or a combination of these. In the case of a phone call or virtual meeting, we will organise this at your convenience.

The advice we provide is informed by current governance best practice and is based on our interpretation of wider guidance, legislation(s) or regulations. For guidance on more complex and sensitive matters, we recommend seeking legal advice.

## **Contact**

To take advantage of this opportunity, please send brief details of your query by emailing [advice@good-governance.org.uk](mailto:advice@good-governance.org.uk) or call us on 07732 681120. We will do our utmost to respond within 24 hours.

If you contact GGI, your details will be retained on our database and you will be added to the mailing list for our regular updates. Please let us know if you wish to be excluded. We will not pass on your information to any third parties and will process your information in line with GDPR compliance requirements and guidelines.