

Good governance in times of crisis an offer from GGI

GGI is committed to protecting the NHS during and beyond the coronavirus crisis.

One of the ways we can do this is by providing practical support where you most need it, quickly and efficiently. Our team has great depth and expertise which can provide you with additional capacity in critical areas.

Using GGI for short-term support, to help release your staff for other responsibilities or to cover gaps caused by illness, could be critical to keeping your core business moving. Our staff are used to being embedded in trusts – many of them have worked in the NHS and they know how to work collaboratively to get things done at pace.

This goes beyond governance – it is real, practical support. We know how the NHS works and we know how to get things done.

Here are some of the key areas where we can provide immediate, short or longer-term assistance.

Areas where immediate response could be needed:

<p>Clinical governance</p>	<p>We have extensive practical experience in complaints handling and have undertaken large serious incident backlog clearance projects. We have expertise in root cause analysis and a deep understanding of how to meet national standards. These will not go away in the next six months.</p> <p>We can also ensure you respond to any clinical governance issues which have legal and reputational implications.</p>
<p>Company secretary and governance support</p>	<p>We can provide a wide range of complementary capacity in support of company secretary and corporate governance responsibilities. We offer anything from a whole service, absence cover or specialist support. Aside from managing the risk register and board assurance framework, we can also redesign cycles of business and terms of reference, and streamline governance structures and processes.</p>
<p>Board support</p>	<p>Our senior staff have the experience to understand the practical demands of the changing world. They use this experience to help chairs, NEDs and board secretaries work out how to deliver good governance which is realistic, creative and works for the longer-term.</p> <p>We provide one-off and ongoing mentoring and development support for boards which is key in times of operational pressure and executive focus on crisis situations.</p>
<p>Business continuity and statutory compliance</p>	<p>This is a broad area that can get lost in the pressure for immediate action. Our staff can take on the responsibility for a whole range of important compliance tasks, from FOI to GDPR, as well as adding additional capacity to ensure business continuity arrangements are robust and operational.</p>

Areas where shorter to medium-term response could be needed:

<p>Practical project management and planning</p>	<p>We can handle anything from short-term, fast-turnaround projects to much longer-term strategic programmes of work – for example on clinical redesign and planning for immediate and longer-term scenarios, on business case development or delivery programmes which might otherwise lose momentum.</p>
<p>Internal and external communications and PR</p>	<p>We can provide bespoke services across the full range of live communication needs, from highly professional writing capacity to helping in-house teams meet increased demands for clear, effective communications to staff and patients.</p> <p>Our staff are able to integrate communications with wider project management to add value.</p>
<p>Stakeholder engagement</p>	<p>We have a wide range of experience in internal and external stakeholder engagement and can provide support with engaging with specific groups such as patients, local authorities and system partners, and also with government and regulatory bodies.</p>
<p>Research and analysis</p>	<p>Emergency measures may mean that the space and time to research and work through issues is no longer available. Working to tight timelines, we can conduct research and analysis in ways that address exactly what boards need.</p>
<p>Strategy development</p>	<p>We can offer experienced director-level strategic expertise on a full-time basis or under a more flexible arrangement. This could include a larger team if required.</p> <p>Our offer covers short and longer-term leadership of clinical and non-clinical strategy or specific programmes of work or priority areas, where a few days or weeks of specialist support could make all the difference.</p>

For a confidential consultation about how GGI can help you respond positively and successfully during these challenging times, please contact:

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